

## **Conflict Resolution in the Workplace: Skills for Legal Aid and Public Interest Law Advocates May 2018**

As advocates and attorneys, we deal with conflict a lot. But do we know how to address it when it arises within our own organizations? Conflict can be both healthy and productive, revealing key tensions and opening up the possibility for constructive solutions. But if managed ineffectively, conflict has the potential to reduce productivity, damage morale, and undermine our ability to secure justice for our clients. In the [Shriver Center's new conflict resolution course](#), you will build the skills necessary to manage workplace conflict in ways that allow us to advance and improve our work.

### **Course Pricings.**

#### **Early Bird Specials.**

- Individuals: \$525.
- Group (3+ participants): \$495 each.
- Deadline: April 23<sup>rd</sup>, 2018.

#### **Standard Pricings.**

- Individuals: \$650.

